



A secure framework of Portals across your Family Hub Partnership

Enable collaborative Case Management without high-risk external access to core systems

Providing a secure, middle layer, IT platform, for your Family Hub Partners to collaboratively record family needs and manage family action plans. All teams and partners can access the information they need in order to carry out their support services.

Key features and benefits include:

- > **Appropriate access:** Specifically configured portal screens and a powerful user security model to ensure that users from all teams and partners can only see what they need to see
- > **Flexible and configurable data processing:** All data entry forms and process flows, are configured to suit the individual local requirements of each partnership
- > **Central view of the family action plan:** All support services and family interactions are recorded against a family single action plan, for collaborative management and reporting
- > **Ofsted inspections:** Reports and information are readily available on all families and action plans
- > **Direct signposting or handoff to other services:** Immediate escalation to targeted services, or signposting to non-partnership services via system links or direct website access
- > **Data is automatically integrated to other Sentinel products:** Choose to share data between Family Hub and Supporting Families teams, aligning services and sharing insight
- > **Management dashboards and operational reports:** For the Partnership Management Team to oversee performance and outcomes across all services
- > **Extracts & reports for govt submissions:** All current / future national requirements will be met
- > **Partner onboarding and catalogue management:** Manage the Partnership Service catalogue within the solution, ensure that all information about available services are up to date
- > **Data Integration:** Automatically import reference data such as the Ofsted feed to control the registered EY education provider lists, or lists of parenting courses and their available places
- > **Highly secure:** Created in accordance with Data Protection by Design principles and compliant with our Cyber Essential Plus and ISO27001 standards; all data is encrypted, all access points have strong cyber defences and resilience, user access requires dual-factor authentication and there is a full audit trail of user activity

To learn more, please contact us on 0800 612 2116
or email info@sentinelpartners.co.uk